
General Warranty Statement

FIP S.p.A. - FLS Division warrants its instruments to be free from defects in material and workmanship under normal use for a period of one year from purchase date as described in the following paragraphs.

This General Warranty Statement is only for FIP S.p.A. - FLS direct Customers. Anyone purchased our instruments from other Companies or Dealers should refer to his Supplier.

Warranty claims are processed only on the condition of a prompt notification to FIP S.p.A. - FLS Division within the warranty period.

This warranty does not cover:

- damages caused by electrical abuse or misuse
- moving parts subjected to normal wear out
- all parts potentially affected by oxidation or corrosion if not properly installed and protected

Repair attempts done by unauthorized personnel will void the warranty.

FIP S.p.A. - FLS Division General Warranty Statement will not cover any properly packed instrument damaged during shipment to the factory.

All products being returned to FLS for repair must be shipped with a completed "**Return Material Authorization Form**" enclosed. The form is available on FLOWX3 Instruction Manuals or by [clicking here](#)

Items returned for warranty repair must be shipped prepaid and insured.

Parts which prove to be defective will be repaired or replaced free of charge including labor and F.O.B. shipment .